



## TERMS & CONDITIONS

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THESE TERMS AND CONDITIONS ARE TO PROVIDE ALL MEMBERS AND THEIR GUESTS WITH A COMFORTABLE, SAFE AND ENJOYABLE EXPERIENCE ON EVERY VISIT. THE CONTENTS FORM PART OF YOUR PRE-ASSESSMENT AND MEMBERSHIP AGREEMENT WITH TEK. ONCE AN INDIVIDUAL SIGNS A PRE-ASSESSMENT OR A MEMBERSHIP FORM THEY CONFIRM THAT THEY HAVE READ AND UNDERSTOOD THESE TERMS AND CONDITIONS.

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### 1. LICENCE

- 1.1 Every Tek student who wishes to become a member of Tek upon signing their membership form must purchase their annual Tek license. To access membership information every Tek student must create an online account by registering their details at [www.teamelitekickboxing.org](http://www.teamelitekickboxing.org)
  - 1.2 Tek licences must be renewed yearly by all Tek students. The renewal must be made between 1<sup>st</sup> to 31<sup>st</sup> of March. The renewal price is a subject to change. Tek license fee is non-refundable or transferable.
  - 1.3 Tek students who joined before or on 31<sup>st</sup> December will need to renew their Tek license between 1<sup>st</sup> and 31<sup>st</sup> March of the coming year. Tek students who joined from 1<sup>st</sup> January onwards will only be required to renew their annual licenses the following year.
  - 1.4 If students does not renew the Tek License before the deadline of 31<sup>st</sup> March they must pay a late fee. Late fee is subject to change.
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### 2. CHILD MEMBERS (UNDER 18YRS)

- 2.1 Any child (under 18yrs) will only be allowed to leave the Tek academy/Tek school if the person collecting the child is over 18 yrs of age.
  - 2.2 If a Tek parent or guardian wishes for a Tek student under the age of 18yrs to leave the academy unattended they must confirm this in writing.
  - 2.3 If a pick-up arrangement for students under the age of 18yrs changes for any reason the Tek coaching team must be notified prior to the session.
  - 2.4 If an adult arrives to pick up a child (under 18yrs) that the Tek coaching team do not know, they may be asked for photo ID proof.
  - 2.5 Tek does not hold responsibility for the child once they have left Tek premises.
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### 3. GENERAL RULES AND REGULATIONS

- 3.1 Every Tek student and visitor must show respect and courtesy to Tek coaches and other Tek members.
  - 3.2 Tek reserves the right, without prior notice to close and change the programme of classes and its operating hours. Tek management reserves the right to close the whole or any part of a Tek franchise school at any time.
  - 3.3 No refund will be provided for any membership or monthly class payments as the result of a Tek school closure. Tek will however try to relocate students to alternative schools where possible in such events.
  - 3.4 Unless it is expressly prohibited, guests are permitted to take photographs and recordings within a Tek school provided that these are solely for private use and are not sold or used for any commercial or public purpose.
  - 3.5 Tek can carry out photography and/or video recording within Tek, which may feature guests. Signing either a Tek membership form or a pre-assessment form is deemed acceptance of these regulations, and you therefore agree that Tek or any authorised other party may use such images in any promotional, advertising or publicity material in any format whatsoever. You further agree that copyright for these materials rests with Tek.
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### 4. PERSONAL TRAINING

- 4.1 Clients of Tek Personal Training are advised to not undertake strenuous physical activities if they have reservations to their physical health without seeking medical advice in advance.
- 4.2 Tek Personal Training will not accept liability for the loss or damage of the personal property of clients or guests.



**4.3** Once a Tek Personal Training client has agreed on a training session/sessions with their Tek coach to secure their booking full payment for the agreed session/sessions must be received minimum 24h in advance of the next session

**4.4** If student fails to cancel their session less than 24h in advance or fails to attend their agreed session that session will be charged in full and no refund will be provided.

**4.5** All cash payments must be made when booking a session.

**4.6** Booking a session does not guarantee an individual single use of the facilities. Sessions are taken by male and female coaches and cater for both male and female clients, if you want to discuss other training options please speak to the Tek Personal Training coaching team.

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## **5. YOUR HEALTH AND SAFETY**

**5.1** Tek may, at any time, withdraw all or part of a facility for any period with or without notice in connection with any cleaning, repair, alteration or maintenance work or for any reasons beyond their control.

**5.2** Members and guests are advised not to undertake strenuous physical activities if they have reservations about their physical condition without seeking medical advice in advance.

**5.3** All members must undergo an initial assessment class before using the training area and its equipment.

**5.4** Any injury sustained outside of Tek must be reported to the Tek Coach before the start of any exercises.

**5.4** Tek cannot accept any liability for injury to any member or guest that may occur on the premises or within the grounds of the Tek.

**5.5** Any member who suffers an accident at a Tek must report it to the Tek Coach immediately so relevant Health and Safety representative can be notified, accident logged and actioned upon.

**5.6** In the interests of hygiene members and guests are requested to collect all of their personal belongings including clothing, training equipment, water bottles, litter, etc. after they finish training and leave Tek.

**5.7** Tek will not accept liability for the personal property of members or their guests. Tek reserves the right to refuse to store any such personal property.

**5.8** Only sealed plastic drinking containers are permitted in any training area.

**5.9** Smoking is not permitted in any part of Tek.

**5.10** It is prohibited to bring into Tek premises any non-martial arts weapons, fireworks, smoke bombs or other articles which may cause injury. Any person found to be in possession of an article deemed to be offensive or dangerous will be immediately escorted from the Tek .

**5.11** The consumption of alcohol is prohibited in any part of Tek premises..

**5.12** The use of illegal substances is strictly prohibited and any persons found possessing, using or who appear to be under the influence of illegal substances will be refused entrance to Tek or escorted from the Tek premises.

**5.13** No pets are permitted within Tek premises with the exception of registered assistance dogs.

**5.14** The main entrance to Tek must be used when entering or leaving. In the event of a fire or emergency evacuation, members and their guests must use the nearest and safest available fire exit following the direction of Tek coaching team.

**5.15** Tek accepts no liability for any bike or other property left on the bike rack, any theft or loss is the owner's responsibility.

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## **6. DATA, FEES AND MEMBERSHIPS**

**6.1** All Tek student and client data and personal information will be stored safely and securely.

**6.2** All pre-assessment forms and membership forms will be destroyed after 3 months of non-attendance or communication or immediately after communication of cancellation of membership.

**6.3** Following in induction session all Tek students will be offered a 30-day beginners' course in order to establish their readiness to join Tek. The 30-day beginners' course will begin once Tek student secured it with a full payment. The payment charge for beginners' course is subject to change. Once the payment is received in full the fee is non-refundable and non-transferable. Once the 30-day course is complete the Tek Student will not be able to continue training at Tek unless Tek joining fee is paid, Tek membership form is filled out and any outstanding fees are paid in full.

**6.4** Tek reserves the right to advise Tek student other available options of training at the end of the beginner's course if the Tek Coach feels the student would benefit from other Tek pathway options.

**6.5** Once the Tek student has signed the Tek membership form and paid for said membership the payment is non-refundable in the event that the student quits the training or refuses to attend.



- 6.6** Tek cannot accept cheque payments from students.
- 6.7** No refund will be provided to Tek students who miss classes. It is solely the students' responsibility to cancel their monthly class payment when they no longer decide to proceed with training.
- 6.8** No refund or extra classes will be offered to Tek students due to public holidays or special events closures.
- 6.9** Following the assessment period all TEK Academy students must set up standing order payments for the 1<sup>st</sup> of every month to cover their monthly training fees. All monthly training fees must be paid by the 10<sup>th</sup> of every month. If fees are not received by the 10<sup>th</sup> the training ability of that student will be seized for the remaining of that month.
- 6.10** Tek hold the right to change the price of monthly training schemes, grading and licence renewal at any point.
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## **7. DRESS CODE AND EQUIPMENT**

- 7.1** Tek Students must aim to purchase their official Tek uniform within first 3 months of training. Tek Student do not require to purchase any equipment or uniform during their 30-day beginner's course. No refund for purchased uniform or equipment will be provided to those who do not wish to continue their membership with Tek following the 30 day beginner's course. Tek aims to deliver uniform within 14-21 days of the order.
- 7.2** All Jewellery and accessories must be removed before starting the class.
- 7.3** Only TOP TEN, ADIDAS and RINGSIDE equipment can be used at TEK. Tek Students will not be permitted to wear, use or train in kickboxing equipment of other brands apart from the ones acceptable by Tek. No refund or substitute of equipment will be given to those students who purchased incorrect training gear.
- 7.4** All Tek approved equipment and uniform can be purchased via Tek official website [www.teamelitekickboxing.org](http://www.teamelitekickboxing.org).
- 7.5** Tek management will not take no responsibility for orders filled out or completed incorrectly by students, if the incorrect size is chosen by student/parent Tek will hold no responsibility for this and will not offer any refund or replacement.
- 7.6** Tek equipment cannot be re-sold on the premises for personal gain.
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## **8. GRADINGS**

- 8.1** All Tek students can participate in Tek gradings. Tek reserves the right to put Tek students for grading as well as agree on best suitable grading date for student based on their level of physical and mental readiness.
- 8.2** In order to participate in Tek grading students must have valid Tek license, present filled out Tek grading form and full payment before the deadline date set by Tek. If full required documents are not provided the student will not be allowed to grade.
- 8.3** If the student is late for the grading they will not be allowed to grade and will be invited to re-take the grading at the next available date.
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## **9. EQUAL OPPORTUNITIES**

- 9.1** Team Elite Kickboxing is an Equal Opportunity Academy. Tek will not discriminate on grounds of sex, marital status, ethnic origin, colour, nationality, age, disability, sexual orientation, religious beliefs or any other grounds of discrimination. Any member of Tek may complain about discriminatory conduct and must raise the issue directly with the Tek coaching team.
- 9.2** Any member deemed to be causing harassment of any kind will be deemed to constitute gross misconduct and will be asked to leave Tek.
- 9.3** Members who are disabled should inform their Tek coach and may also advise of any 'reasonable adjustments' to their training conditions- potentially with requested written medical consent that it is safe for said individual to train. If these adjustments are considered necessary to improve the student's performance they will be implemented by Tek coaching team.
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